

**This 1 x Apple 10.9-inch silver iPad (*Wi-Fi, 256GB, 10th generation*) Prize Draw ("Prize Draw") is available only to customers who have received direct marketing about the Prize Draw. When you successfully complete the "Understanding Your Product Needs and Choices" feedback survey for Love Energy Savings.com Limited ("LOVE") between 15<sup>th</sup> April 2025 and Wednesday 30 April 2025, you will automatically be entered into the Prize Draw. We will randomly select the winner of the Prize Draw on or before Tuesday 6 May 2025. We will then notify the winner by phone and/or email (using the details we hold for them) between Tuesday 6 May 2025 and Tuesday 13 May 2025. If we are unable to successfully contact the winner by Tuesday 20 May 2025, we will look to randomly draw another winner and notify them accordingly. The winner who we have been able to successfully contact will receive the iPad prize within 30 days of us successfully contacting them. These LOVE Prize Draw Terms are subject to our Standard Terms and Conditions available [here](#).**

### **Prize Draw Terms and Conditions**

**These Terms and Conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials for the Prize Draw.** By participating, all entrants will be deemed to have accepted and be bound by the Prize Draw Terms and Conditions. Please retain a copy for your information.

**Promoter and Administrator:** Love Energy Savings.com Limited ("LOVE"), whose registered office address is Unit 2, Springfield Court, Bolton, BL3 2NT (Company number: 06322305). Contact number 01204 867 528 and email [info@loveenergysavings.com](mailto:info@loveenergysavings.com)

## **1. How to participate**

In order to enter this Prize Draw, you must successfully complete the "Understanding Your Product Needs and Choices" feedback survey for LOVE. To successfully complete the feedback survey, you must answer all questions and click 'submit' at the end of the survey.

Entries that do not comply with these terms and conditions will be void and will not be entered into the Prize Draw.

You may only submit one entry to this Prize Draw.

## **2. Start date**

This promotion will start at 00:01 GMT on Tuesday 15 April 2025.

### **3. Closing date**

The closing date for this promotion will be Wednesday 30 April 2025 at 23:59 GMT. Entries received by us after this time will be void and will not be entered into this Prize Draw.

### **4. Selection of the winner**

The winner of the Prize Draw will be the first entrant randomly selected from all entries correctly submitted in accordance with these terms and conditions.

### **5. Prize**

The prize is as follows: 1 x Apple 10.9-inch silver iPad (*Wi-Fi, 256GB, 10th generation*)

The promoter may substitute a cash alternative for the prize.

The prize is non-transferable and does not include any additional costs and expenses.

### **6. Restrictions and requirements**

Please note the following restrictions and requirements apply:

In relation to the person completing the feedback on behalf of the business we have sent direct marketing to about the Prize Draw:

- have authority from the business they are acting on behalf of to provide feedback about our services;
- be 18 or over; and,
- be a UK resident.

Employees of LOVE and their immediate families are ineligible to enter this Prize Draw.

### **7. Notification of the results and receipt of the prize**

We will notify the winner by email and telephone on or before Tuesday 6 May 2025. If we are unable to make successful contact with a selected winner within 7 days, the prize will be forfeited and we will select an alternative winner from the remaining eligible entries in accordance with the process described above (and that winner will also have 7 days to make successful contact with LOVE).

The winner will receive their prize within 30 days of being successfully contacted.

### **8. Publicity and personal information**

Please note that your personal information will be used to process your entry, to contact you about your entry, and for the purpose outlined below. Please see our [privacy policy](#) for more details regarding how we will use your personal information.

The business type and postcode will be published at <https://www.loveenergysavings.com/about-us/terms-conditions/> for 2 months after the closing date.

If you do not want your business type and postcode included on the list of winners referred to above, please email [info@loveenergysavings.com](mailto:info@loveenergysavings.com) prior to the closing date of the promotion.

## **9. General**

While nothing in these terms and conditions will limit or exclude LOVE's liability for death or personal injury caused by its negligence or for fraud, the promoter will not be legally responsible to entrants or winners for any losses that were not foreseeable to LOVE or to the entrant at the time of entry to the Prize Draw or which are caused by a third party.

The laws of England apply to these terms and conditions and any disputes will be subject to the exclusive jurisdiction of the courts of England.