

**This Amazon E-Voucher Promotion may be modified at any time and is not combinable with any other offers. To qualify for the LOVE £50.00 Amazon E-Voucher (“Amazon E-Voucher Promotion”) you must be within the first 400 customers to agree a Renewal Contract between 8 May 2025 and 30 May 2025, where you have received direct marketing about this Promotion. A “Renewal Contract” means agreeing to an energy supply renewal contract with EDF Energy (not for the first time for that supply point) via Love Energy Savings.com Limited (“LOVE”), where the contract has been successfully processed by LOVE to EDF Energy. The Amazon E-Voucher Promotion is only available to customers who have received direct marketing about it and is not applicable to all customers. Within 30 calendar days of agreeing your Renewal Contract, the first 400 customers with valid claims under the Amazon E-Voucher Promotion will receive from LOVE their Amazon e-voucher code by email. These Amazon E-Voucher Promotion Terms are subject to our Standard Terms and Conditions available [here](#).**

### **Promotion Terms and Conditions**

**These Terms and Conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials for the Promotion.** Claim instructions are deemed to form part of the Promotion Terms and Conditions. By participating, all claimants will be deemed to have accepted and be bound by the Promotion Terms and Conditions. Please retain a copy for your information.

**Promoter and Administrator:** Love Energy Savings.com Limited (“LOVE”), whose registered office address is Unit 2, Springfield Court, Bolton, BL3 2NT (Company number: 06322305). We feature products and services offered to businesses by energy suppliers, such as EDF Energy. The Renewal Contract agreed is made directly with EDF Energy, and not us. We offer the ability for the first 400 Qualifying Customers (who meet the criteria set out in these Terms), with a valid claim, to receive via email a £50.00 Amazon E-Voucher (“Reward”) in relation to their Renewal Contract.

#### **1. Promotional Period**

- a. **Sale Period:** This is the promotional period, for when the Amazon E-Voucher Promotion is available to Qualifying Customers who agree a Renewal Contract from the 00:01 GMT 8 May 2025 to 23:59 GMT 30 May 2025, subject to the Promoter withdrawing the Amazon E-Voucher Promotion earlier in its sole discretion.

- b. **Reward Period:** A Qualifying Customer's claim to the Reward will be valid following the Promoter confirming the Qualifying Customer is within the first 400 customers to agree a Renewal Contract within the Sale Period. Within 30 calendar days of the Promoter confirming this, the Promoter will issue the Reward via email to the Qualifying Customer.

2. **Eligibility:** This Amazon E-Voucher Promotion is open to businesses located in the UK. This Amazon E-Voucher Promotion is only available for the first 400 Qualifying Customers that meet the Eligibility criteria, who have received direct marketing relating to the Amazon E-Voucher Promotion from the Promoter. The individual who agrees the Renewal Contract on behalf of the Qualifying Customer must:

- have authority from the business they are acting on behalf of to enter into the Renewal Contract;
- be 18 or over; and,
- be a UK resident.

Note, multiple promotions cannot be combined with this Amazon E-Voucher Promotion and there is a maximum of 1 x Reward per Qualifying Customer.

The Amazon E-Voucher Promotion also is not open to anyone professionally connected with this Promotion. Also, the Amazon E-Voucher Promotion is not open to employees, immediate families or agents of:

- the Promoter;
- the Promoter's subsidiaries; or
- other group companies.

3. **Qualifying Customers:** The business must have agreed a Renewal Contract during the Sale Period and meet all Eligibility criteria set out above in clause 2.
4. The Promoter takes no responsibility for any claims under this Amazon E-Voucher Promotion which are delayed, incomplete or lost due to technical reasons or otherwise.
5. Claims for the Amazon E-Voucher Promotion made on someone else's behalf may be disqualified, at the Promoter's discretion.

6. The Amazon E-Voucher Promotion is restricted to one claim per Qualifying Customer, irrespective of how many Renewal Contracts they may agree during the Sale Period.
7. **The Reward:** A valid Amazon E-Voucher Promotion claim entitles the Qualifying Customer during the Reward Period to 1 x £50.00 Amazon E-Voucher issued by the Promoter over email.
8. **How to participate:** To participate, the Promoter must have confirmed that the Qualifying Customer is within the first 400 customers who have agreed a Renewal Contract within the Sale Period. Within 30 calendar days of the Promoter confirming this, the Promoter will email the Qualifying Customer 1 x £50.00 Amazon E-Voucher code.
9. The Promoter cannot be held responsible for claimants failing to respond to the Promoter's communications and/or supplying accurate information which affects a claim of their Reward.
10. No cash or other alternative Reward will be provided in whole or in part. Except, in the event of circumstances outside of its control, the Promoter reserves the right to substitute a similar Reward of equal or greater value.
11. The Promoter reserves the right to verify all claims (including but not limited to) asking for proof of purchase and ID (passport, driving licence or equivalent). The Promoter reserves the right to refuse the Reward or withdraw the Reward entitlement. Also, the Promoter reserves the right to refuse further participation in the Amazon E-Voucher Promotion and disqualify the claimant where there are reasonable grounds to believe:
  - a. there has been a breach of these Terms and Conditions or our Standard Terms and Conditions;
  - b. there has been a breach of the spirit of the Amazon E-Voucher Promotion;
  - c. there has been a breach of any instructions forming part of this Amazon E-Voucher Promotion's claim requirements;
  - d. a participant has gained unfair advantage in participating; or
  - e. a participant has claimed using fraudulent means.
12. All claims must be made by the Qualifying Customers themselves. Claims (bulk or otherwise) made from representatives, trade, consumer groups, syndicates or third parties will not be accepted.

13. Claims will be disqualified and will not be counted, if they are made by:
  - a. macros or other automated means (including systems which can be programmed to enter) and;
  - b. claims which do not satisfy the requirements of these Terms and Conditions in full.
  
14. The Promoter reserves the right to investigate and undertake all such action, to protect themselves against fraudulent or invalid claims. In addition, the Promoter reserves the right to reject those claims which they consider, in their absolute discretion, are fraudulent or invalid.
  
15. Any additional costs which may be incurred in this Amazon E-Voucher Promotion in the context of participation (such as internet costs and other additional services that go beyond those described services for Reward fulfilment), are not included and must be paid by customers separately.
  
16. Your claim will be deemed invalid if (including but not limited to) you:
  - a. are not within the first 400 Qualifying Customers;
  - b. do not meet the Eligibility criteria;
  - c. have failed in any way to otherwise comply with these Terms and Conditions, and corresponding activity as determined by the Promoter in our sole discretion; or,
  - d. have failed to fulfil any participation requirements.
  
17. Insofar as permitted by law, the Promoter (nor any of their associated companies), will be responsible or liable to compensate claimants or accept any liability. This is in relation to any personal loss, expense, or damage in connection with this Amazon E-Voucher Promotion. This includes losses, expenses of damages due to accepting or using the Reward. The exception to this, is any liability which cannot be excluded by law (including personal injury, death, and fraud. In which case, liability is limited to the minimum allowable by law. Also, the Promoter cannot they guarantee the quality and/or availability of the services offered when using the Reward and cannot be held liable for any resulting personal loss or damage. Your statutory rights are unaffected.
  
18. The Promoter reserves the right to cancel or amend the promotion. This can be at any stage, (but will always endeavour to minimise the effect to claimants to avoid undue disappointment). This may occur:

- a. in the event of circumstances outside the reasonable control of the Promoter;
- b. fraud;
- c. abuse;
- d. an error affects or could affect the proper operation of this promotion; and/or
- e. an error affects or could affect the proper awarding of Rewards (only where circumstances make this unavoidable).

19. If an act, omission, event, or circumstance occurs which is beyond the reasonable control of the Promoter (which prevents the Promoter from complying with these Terms and Conditions), the Promoter will not be liable for any failure to perform or delay in performing its obligation.

20. The Promoter has no control over internet or communication networks, and is not liable for any problems associated with them. For example, if issues occur due to traffic congestion, technical malfunction or otherwise. The Promoter will not be held liable to any individual for any fraud committed by any third party nor for any event beyond its control. Including (but not limited to) user error and any failures which may restrict, delay, or prevent a claimant's participation in the Amazon E-Voucher Promotion arising from:

- a. network;
- b. computer;
- c. hardware; or
- d. software failures of any kind.

21. This Amazon E-Voucher Promotion is run and administered by Love Energy Savings. You can contact Love Energy Savings by phoning us on 01204 867 5228.

22. The Promoter's decision is final regarding all promotional matters and no correspondence will be entered into.

23. If any of these clauses should be determined to be illegal, invalid, or otherwise unenforceable, then it shall be severed and deleted from these Terms and Conditions. Should this occur, the remaining clauses shall survive and remain in full force and effect.

24. The Promoter (Data Controller) takes the privacy of individuals extremely seriously. The Promoter will record and store any personal data provided by the Qualifying Customer as part of the Renewal Contract (e.g., meter/supply details, customer full name, date of birth, address, bank details and contact details) and will use any personal data necessary to fulfil its obligations under these Amazon E-Voucher Promotion Terms and Conditions.
  
25. Click [here](#) for the Promoter's Privacy Policy. You can request access to your personal data, or have any inaccuracies rectified, by sending an email to the details contained within the above Privacy Policy. By participating in the Amazon E-Voucher Promotion, you agree to the use of your personal data as described above.
  
26. These Amazon E-Voucher Promotion Terms and Conditions and any question concerning the legal interpretation of them will be governed by the laws of England. Any disputes must be referred to the English courts.